

1. Persons will not be admitted if in the opinion of the stewards they are under the influence of alcohol or an illegal substance.
2. The event takes place on a Greenfield site and the ground may be uneven. There may be temporary roadways and ramps. Please take care when walking on and off these roads and ramps or crossing them in wheelchairs or children's buggies.
3. Tickets do not entitle you to readmission to the ground once you have left through the gates.
4. Children under 16 must be accompanied by an adult.
5. In the interests of safety please do not bring glass items, candles or flaming torches.
6. Smoke effects, strobe lighting, lasers and loud noises may be used at the event.
7. A security search may be carried out.
8. The City & County of Swansea reserve the right to refuse admission to any person at it's own discretion, under such circumstances no refunds will be issued.
9. The City & County of Swansea reserves the right to make any alteration to the advertised details for the performance.
10. Ticket holders release the organisers (the City & County of Swansea) from any liability for any loss or damage to personal property that may be suffered in relation to the event. Except as required by law, the organisers shall have no liability to ticket holders.
11. Tickets may not be sold (including by way of auction) nor advertised for sale. Tickets may not be used for advertising, promotion, fundraising or marketing purposes (including in competitions, contests and sweepstakes).
12. Ticket holders understand that the arrangements for the event may be affected by circumstances beyond the control of the organisers, which may result in the delay, postponement or cancellation of the event without notice, the organisers shall have no liability to ticket holders in respect of such delay, postponement or cancellation.
13. In the event of cancellation, best efforts will be made to reschedule the event to an alternative venue. In such circumstances no refunds will be issued in respect of the original date. If it is not possible to reschedule the event, tickets will be refunded from the source of purchase at their face value. No refunds will be issued in respect of booking fees or postage costs.
14. Ticket holders consent to being filmed, photographed and recorded and understand that photographs, films or recordings of ticket holders may be broadcast, published, licensed or used in perpetuity (without payment).
15. Ticket holders agree that any images, videos, or sound recordings taken at the event may only be used for private and domestic purposes and cannot be used for any commercial purposes, whether on the internet or otherwise.
16. Ticket holders may not engage in any activity which the organisers consider to be related to unauthorised marketing or advertising (including, for the avoidance of doubt, individual or group ambush marketing). The organiser reserves the right to refuse admission to, or eject from, the ground any person who fails to comply with this restriction.

Wet Weather Policy for Outdoor Theatre

Generally performances will not be prohibited by rain; they will still go ahead as scheduled.

However, all ticket holders are advised to make provisions for wet weather. A performance will only be cancelled if in the opinion of the organisers the weather conditions jeopardise health and safety.

In the unlikely event that a performance is cancelled, information will be posted on:

- The event website at www.enjoyswanseabay.com
- Via Twitter @enjoyswansea @swanseacouncil
- On Facebook www.facebook.com/enjoyswansea

All efforts will be made to contact customers who have booked in advance, but it is their responsibility to check the events website to confirm the situation.

Please note: due to changing weather conditions cancellations are likely to occur at short notice.

Should the event be cancelled prior to its advertised starting time or at any time prior to the half way point, an alternative performance of equal value will be offered. In the unlikely event that the council is unable to offer an alternative performance the face value of the ticket will be refunded from the point of purchase.

Should the event be cancelled during the second half of the performance no refunds or alternatives will be offered.