

## Plantasia Event Terms & Conditions

- Child £4.50 (Children under 3 free)  
Adult £5.50  
Disabled £4.50 (Hynt card N/A for events)  
Swansea Passport to Leisure (PTL) N/A for events  
Blue Peter Badge Entry N/A for events
- Children under 16 must be accompanied by an adult.
- Pre-booking essential  
([www.plantasia.org](http://www.plantasia.org) / 01792 474555 / in person at the venue)
- Tickets non-refundable.
- The City and County of Swansea reserve the right to refuse admission to any person at its own discretion - under such circumstances no refunds will be issued.
- Ticket holders release the organisers (The City and County of Swansea) from any liability for any loss or damage to personal property that may be suffered in relation to the event. Except as required by law, the organisers shall have no liability to ticket holders.
- The City and County of Swansea reserves the right to make any alteration to the advertised details of the event.
- Persons will not be admitted if in the opinion of the stewards they are under the influence of alcohol or an illegal substance.
- Tickets may not be sold (including by way of auction) nor advertised for sale. Tickets may not be used for advertising, promotion, fundraising or marketing purposes (including in competitions, contests and sweepstakes).
- Ticket holders understand that the arrangements for the event may be affected by circumstances beyond the control of the organisers, which may result in a delay, postponement or cancellation of the event; the organisers shall have no liability to ticket holders in respect of such delay, postponement or cancellation.
- In the event of cancellation, best efforts will be made to reschedule the event to an alternative date. In such circumstances no refunds will be issued in respect of the original date. If it is not possible to reschedule the event, tickets will be refunded from the source of purchase at their face value. No refunds will be issued in respect of booking fees or postage costs.