

Tickets are made available subject to the following terms & conditions:

1. No alcohol will be permitted to be brought into the Hall.
2. Persons will not be admitted if, in the opinion of the stewards, they are under the influence of alcohol or an illegal substance.
3. Re-entry may not be permitted until a suitable break in the event programme.
4. Tickets cannot be exchanged or refunded in whole or in part. For the avoidance of doubt, if a Ticket holder chooses not to use a ticket for a particular session, no refund will be given.
5. In the interest of fraud protection, no tickets will be replaced or ticket prices refunded if a ticket is forgotten, lost, stolen, defaced, damaged or otherwise unavailable.
6. In all events we reserve the right to refuse entry to any person, or to remove any person from the venue, where in our reasonable opinion we believe that person may cause a risk to the safety or security of the event or the enjoyment of the event by others.
7. If you can't see the show properly or your enjoyment of the show is being hindered for any reason please contact a venue representative as the promoters of the show will be unable to do anything after the show
8. CITY & COUNTY OF SWANSEA reserves the right to refuse admission to any person at its own discretion.
9. CITY & COUNTY OF SWANSEA reserves the right to make any alteration to the advertised programme.
10. Ticket holders must comply with all directions given by event personnel and stewards whilst at the venue.
11. Ticket holders release CITY & COUNTY OF SWANSEA from any liability for any loss or damage to personal property that may be suffered in relation to the event. Except as required by law.
12. Ticket holders understand that the arrangements for the event may be affected by circumstances beyond the control of the organisers, which may result in the delay, postponement or cancellation of the event without notice. CITY & COUNTY OF SWANSEA shall have no liability to ticket holders in respect of such delay, postponement or cancellation.
13. Ticket holders consent to being filmed, photographed and recorded and understand that photographs, films or recordings of ticket holders may be broadcast, published, licensed or used in perpetuity (without payment).
14. Ticket holders agree that any personal images, videos, or sound recordings taken at the event may only be used for private and domestic purposes and cannot be used for any commercial purposes, whether on the internet or otherwise.
15. CITY & COUNTY OF SWANSEA shall have the right to copy, make available and use any images, videos or audio recordings that Ticket holders create as seen fit, without having to make any payment or acknowledgment that the Ticket holder created that material.
16. Ticket holders may not engage in any activity which the organisers consider to be related to unauthorised marketing or advertising (this includes, for the avoidance of doubt, individual or group ambush marketing). CITY & COUNTY OF SWANSEA reserves the right to refuse admission to or eject from the premises any person who fails to comply with this restriction.